

Public Service Announcement
March 18, 2020



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MMSB Provides Details on Pandemic Planning and Response

MMSB continues to closely monitor the quickly evolving COVID-19 pandemic. Effective immediately, as per the direction from the Provincial Government, we have transitioned our office operations to continue critical services only in an effort to encourage social distancing and protect employees and the public. As such, our office located on 21 Kingsbridge Road, St. John's is now closed to the public and staff will be working remotely.

We continue to communicate with the Green Depot network and are supporting them in their efforts to continue service as safely as possible. We are supporting the Green Depots in taking whatever appropriate measures they feel are necessary to reduce the risk to their staff and the public based on recommendations and requirements from the Medical Officer of Health and Provincial Government. As such, we do ask the public to check the greendepotnl.ca for any COVID-19 related temporary closures. We also ask customers with flu-like symptoms or who have travelled within the last 14 days to or through any location where there has been an outbreak or transmission of COVID-19 to refrain from using this service.

Customers who still require Green Depot services are encouraged to utilize the Xpress service and drop off bags to designated areas in an attempt to reduce direct customer interactions. Customers can also label bags at home using masking tape with their phone number rather than using kiosks or staff support to print labels. To sign up for Xpress, please visit greendepotnl.ca.

We will continue to monitor recommendations coming from the Medical Officer of Health and the Provincial and Federal Governments and will provide updates on service delivery as they are available.

We appreciate your patience as we work through the COVID-19 pandemic. If you have any concerns or questions, please contact MMSB at 1.800.901.mmsb or inquires@mmsb.nl.ca.

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